

**GOVERNMENT COLLEGE OF EDUCATION, LADOWALI ROAD,
JALANDHAR**

Student Satisfaction Survey (Academic Year: 2020--2021)

.....
.....

- ☐ All questions are compulsory to answer.
- ☐ Tick the most suitable answer from the four options.

QUESTIONNAIRE

(1) Your Email Address:

.....

(2) Name of the Student:

.....

(3) Gender:

(1) Male (2) Female

(4) College Roll No.

.....

(5) Class / Course:

(1) B.Ed.

(2) M.Ed.

- (6) Semester:
(1) First (2) Second (3) Third (4) Fourth
- (7) Teaching Staff Approach Ability:
(1) Excellent (2) Good (3) Satisfactory (4) Poor
- (8) Quality of Knowledge Given By Teachers:
(1) Excellent (2) Good (3) Satisfactory (4) Poor
- (9) The teachings of theory courses enable you to acknowledge the working of school In Which Manner?
(1) Excellent (2) Good (3) Satisfactory (4) Poor
- (10) Exposure to various teaching learning methods in the college:
(1) Excellent (2) Good (3) Satisfactory (4) Poor
- (11) How far College is successful in dealing with students diversity ?
(1) Excellent (2) Good (3) Satisfactory (4) Poor
- (12) Internet facility (E-resource center) :
(1) Excellent (2) Good (3) Satisfactory (4) Poor
- (13) Skill enhancement through Labs (Science, Language Lab ,Computer, home Sci. Lab.,Social Science Lab.,)
(1) Excellent (2) Good (3) Satisfactory (4) Poor
- (14) How is the internal evaluation system in the college:
(1) Excellent (2) Good (3) Satisfactory (4) Poor

(15) Mentoring by Class Tutor

(1) Excellent (2) Good (3) Satisfactory (4) Poor

(16) How is the Administrative Services ?

(1) Excellent (2) Good (3) Satisfactory (4) Poor

(17) Collection of books, journals and rare books in the Library:

(1) Excellent (2) Good (3) Satisfactory (4) Poor

(18) How are sports Facilities

(1) Excellent (2) Good (3) Satisfactory (4) Poor

(19) How do you rate First Aid Facilities?

(1) Excellent (2) Good (3) Satisfactory (4) Poor

(20) Organisation of Cultural Facilities

(1) Excellent (2) Good (3) Satisfactory (4) Poor

(21) How is the functioning of Career, Guidance, Counselling and placement Cell?

(1) Excellent (2) Good (3) Satisfactory (4) Poor

(22) In which manner Social Activities Conducted?

(1) Excellent

(2) Good

(3) Satisfactory

(4) Poor

(23) Financial help given to needy students:

(1) Excellent

(2) Good

(3) Satisfactory

(4) Poor

(24) How do you rate campus beatification initiatives
(plantation, Lawns, pathways, hedges) :

(1) Excellent

(2) Good

(3) Satisfactory

(4) Poor

(25) With respect to all your experience about teaching- learning and evaluation
process in the college ,How do you rate the College ?

(1) Excellent

(2) Good

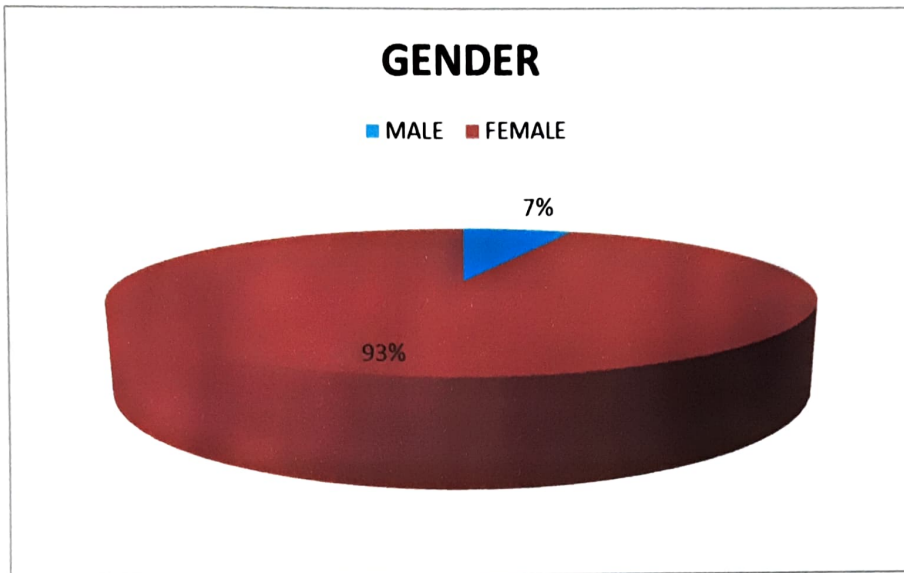
(3) Satisfactory

(4) Poor

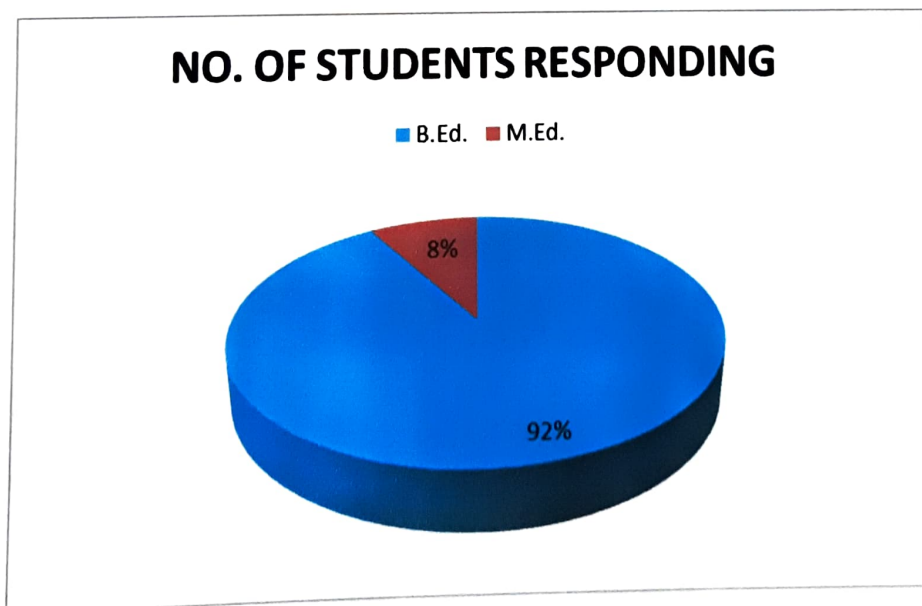
ਜਸਵਿੰਦਰ ਕੌਰ
Principal
Govt. College of Education
JALANDHAR

**CARTOGRAPHIC REORESENTATION OF RESPONSES COLLECTED WITH
ONLINE QUESTIONNAIRE (ACADEMIC YEAR : 2020-21)**

QUESTION NO. 03 ANSWER



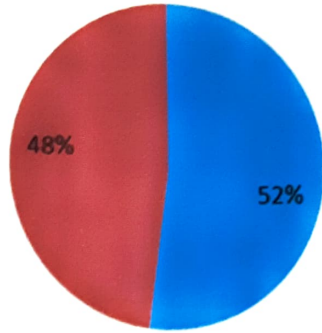
QUESTION NO. 05 ANSWER



QUESTION NO. 06 ANSWER

SEMESTER :NO. OF RESPONSE

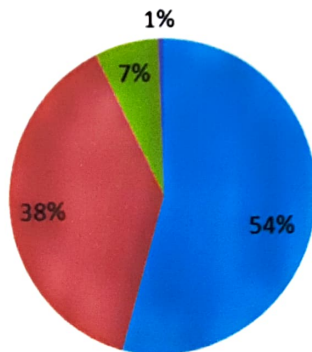
■ FIRST SEM ■ THIRD SEM



QUESTION NO. 07 ANSWER

TEACHING STAFF APPROACH ABILITY

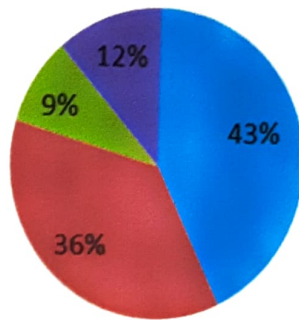
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



QUESTION NO. 08 ANSWER

QUALITY OF KNOWLEDGE GIVEN BY TEACHERS

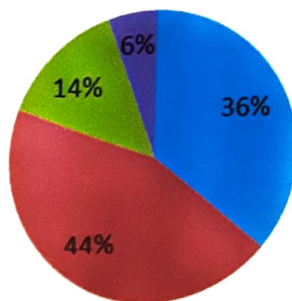
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



QUESTION NO. 09 ANSWER

THE TEACHING OF THEORY COURSES ENABLE YOU TO ACKNOWLEDGE THE WORKING OF SCHOOLS IN WHICH MANNER

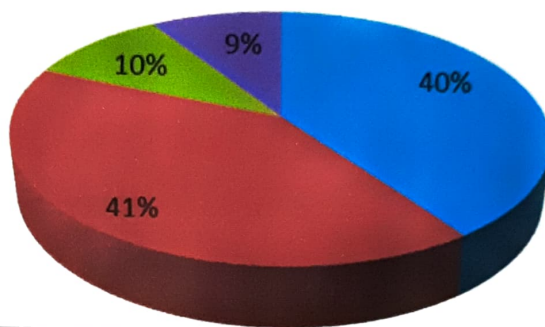
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR ■



QUESTION NO. 10 ANSWER

EXPOSURE TO VARIOUS TEACHING LEARNING METHODS IN THE COLLEGE

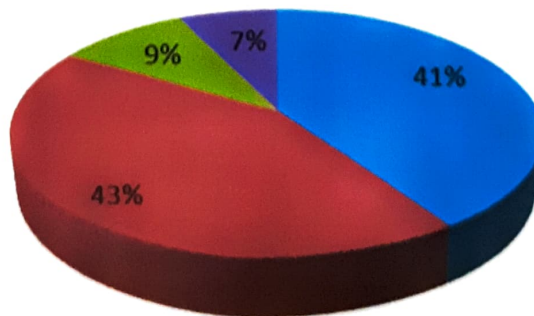
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



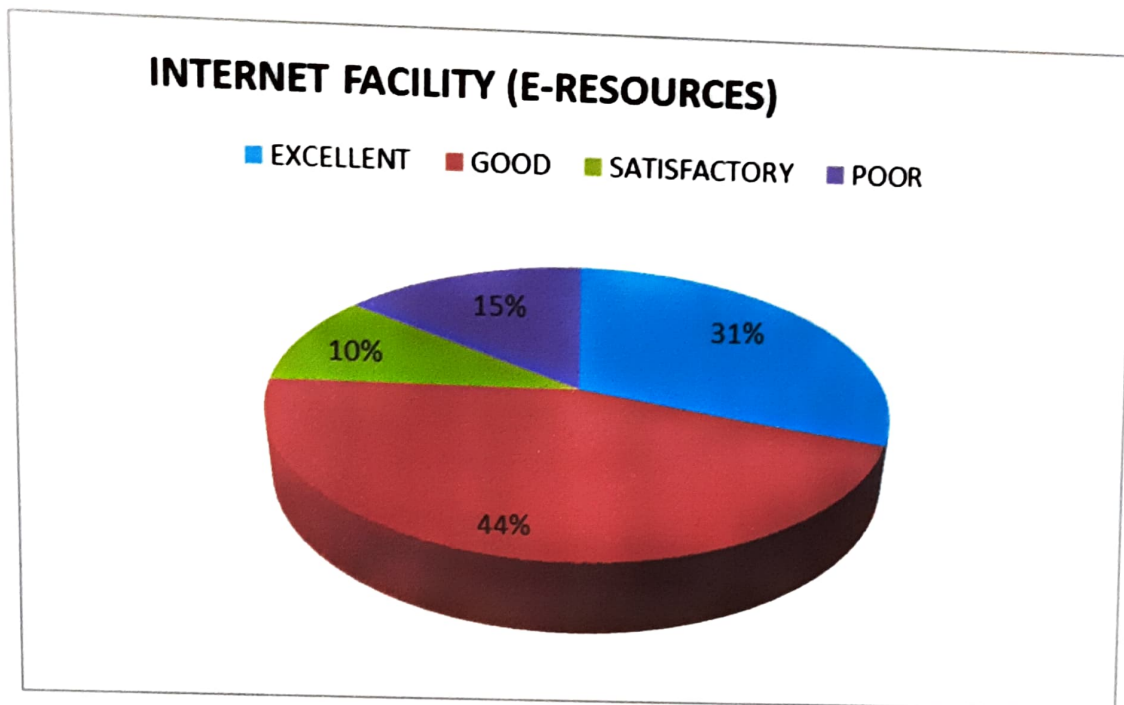
QUESTION NO. 11 ANSWER

HOW FAR COLLEGE IS SUCCESSFUL IN DEALING WITH STUDENTS DIVERSITY

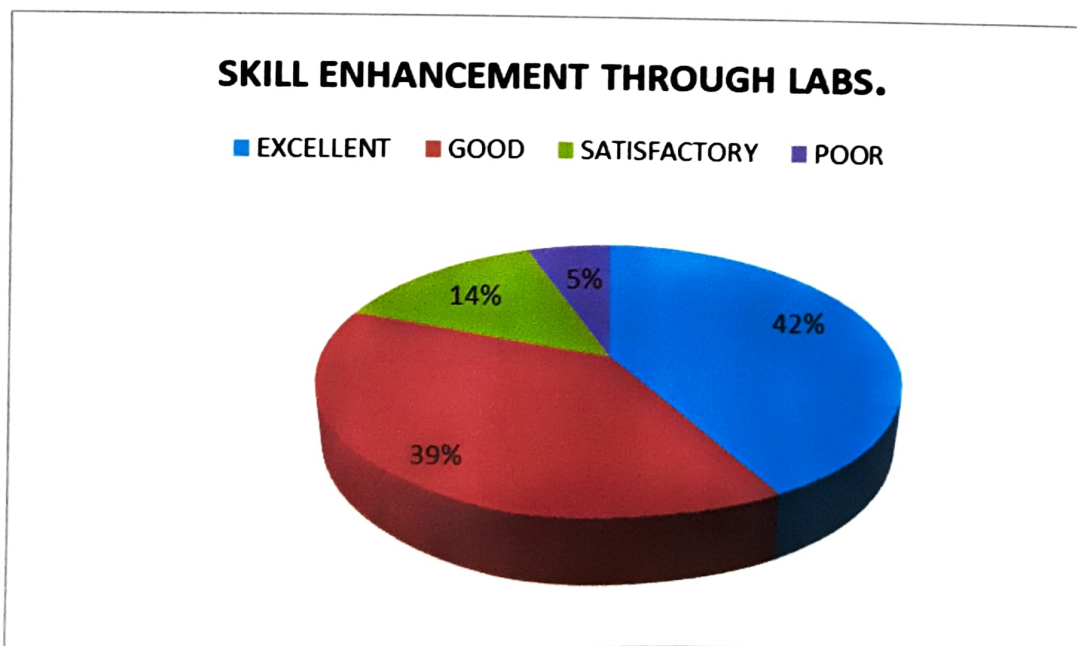
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



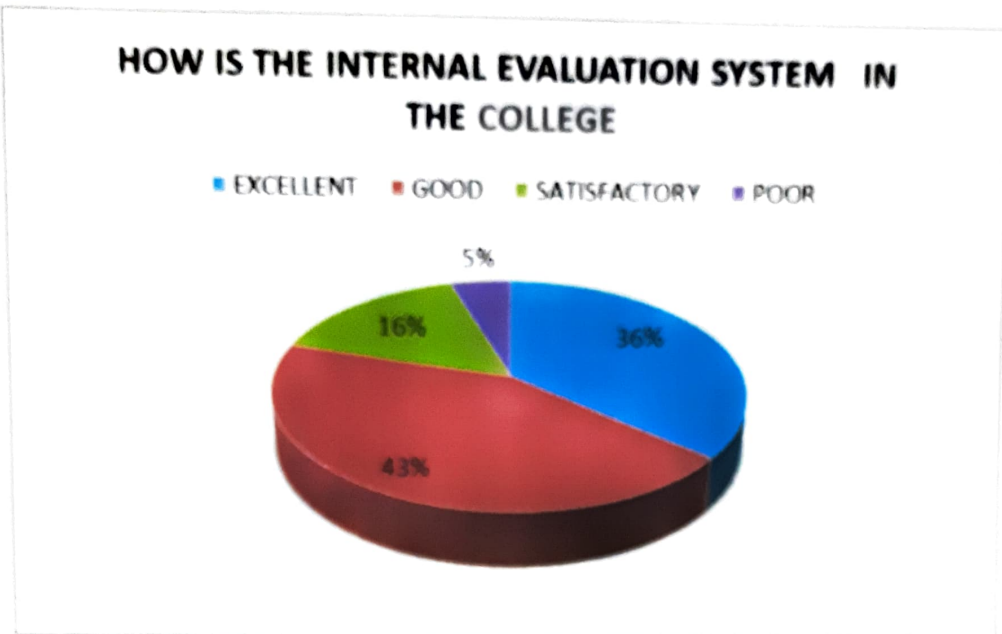
QUESTION NO. 12 ANSWER



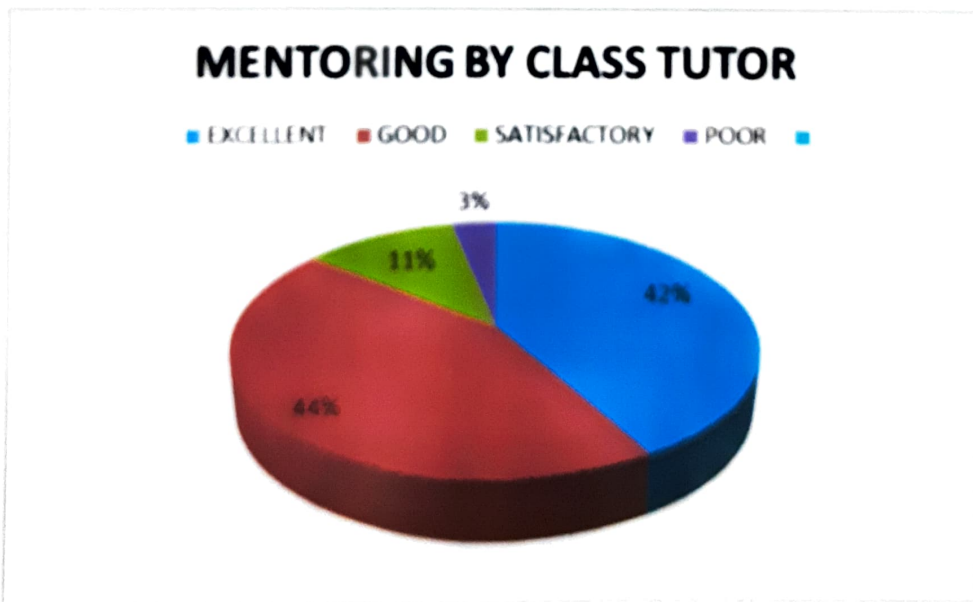
QUESTION NO. 13 ANSWER



QUESTION NO. 14 ANSWER



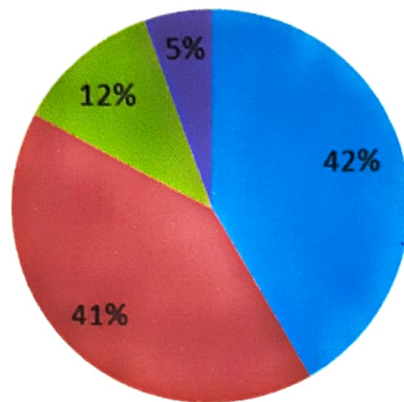
QUESTION NO. 15 ANSWER



QUESTION NO. 16 ANSWER

HOW IS THE ADMINISTRATIVE SERVICES

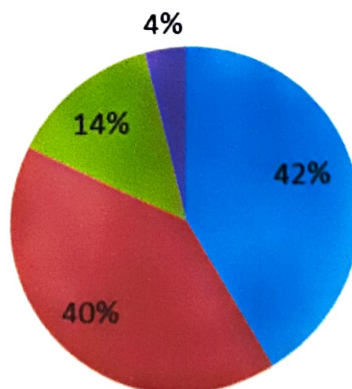
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



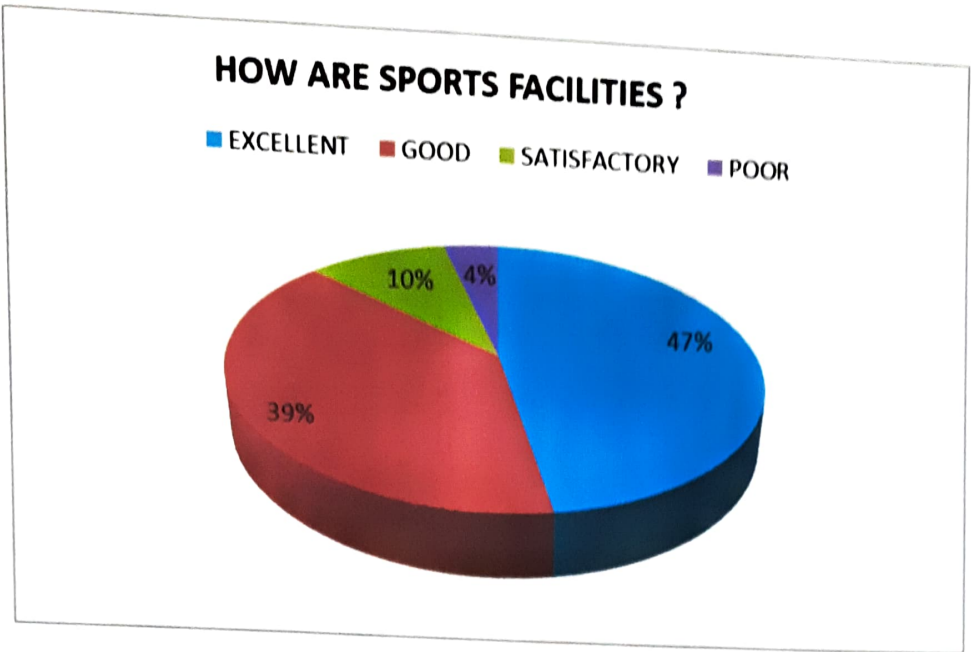
QUESTION NO. 17 ANSWER

COLLECTION OF BOOKS, JOURNALS AND RARE BOOKS IN THE LIBRARY

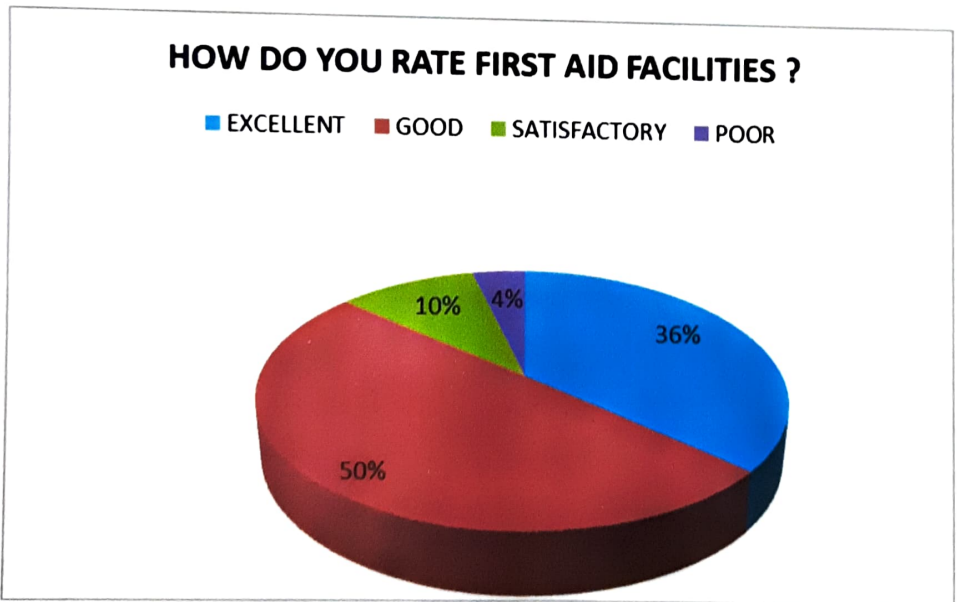
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



QUESTION NO. 18 ANSWER



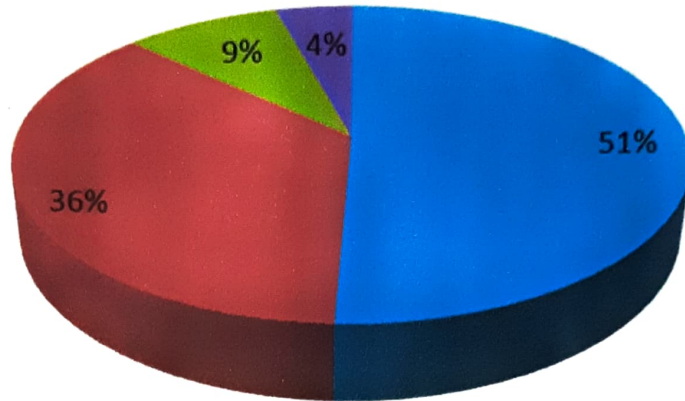
QUESTION NO. 19 ANSWER



QUESTION NO. 20 ANSWER

ORGANISATION OF CULTURAL FACILITIES

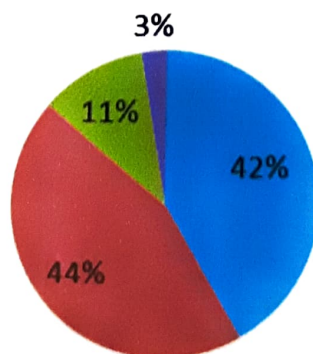
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



QUESTION NO. 21 ANSWER

HOW IS THE FUNCTIONING OF CARRIER ,GUIDANCE,COUNSELLING AND PLACEMENT CELL?

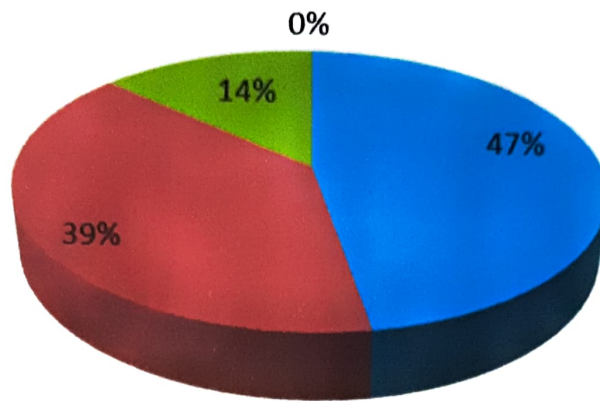
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



QUESTION NO. 22 ANSWER

IN WHICH MANNER SOCIAL ACTIVITIES ARE CONDUCTED ?

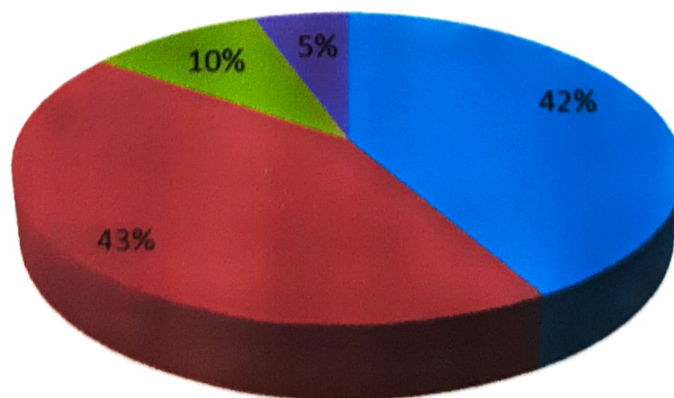
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



QUESTION NO. 23 ANSWER

FINANCIAL HELP GIVEN TO NEEDY STUDENTS

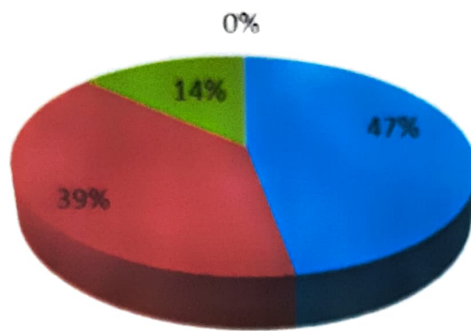
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



QUESTION NO. 24 ANSWER

HOW DO YOU RATE CAMPUS BEAUTIFICATION INITIATIVES(PLANTATION,LAWNS,PATHWAYS,HERBARIUMS,ETC.)

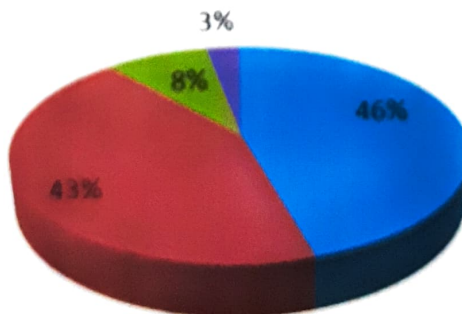
■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



QUESTION NO. 25 ANSWER

WITH RESPECT TO TEACHING- LEARNING AND EVALUATION PROCESS IN THE COLLEGE,HOW DO YOU RATE THE COLLEGE?

■ EXCELLENT ■ GOOD ■ SATISFACTORY ■ POOR



ममति रावत
Principal
Govt. College of Education
JALANDHAR

Student satisfactory survey 2020-2021

The institution conducts a student satisfactory survey during every session to know the strength, and weaknesses and to find out the course of action in the future

During the academic year 2020-2021,

The institution conducts the SSS as follows:-

1. The Questionnaire
2. Collection of data
3. Analysis of collected data after pictorial representation
4. Findings of areas of improvement

1. The Questionnaire: - Due to covid-19 pandemic, a questionnaire was sent to students through emails with the college. Students submitted the filled questionnaire. The institution has a self-design questionnaire for conducting SSS. Our institution questionnaire is prepared by the IQAC team members. It has 25 questions in all. The first six questions are about the student's personal information while the rest of the 19 questions are related to various aspects of an institution such as the teacher's teaching ability, and teaching-learning resources. Labs, library, sports, administrative, e-resource, socio-cultural activities, etc. The questionnaire has MCQ-type questions with four rating scales i.e. Excellent, Good, Satisfactory, and Poor.

2. Analysis of collected data after pictorial representation: - About 78% of students submitted their filled questionnaire. 92% of B.Ed students and 8% of M.Ed students responded to in the survey. Inters of gender 93% of female and 7% of male students participated in this survey. The whole collected data is entered on an excel sheet (annexure-2) to represent it in the form of pictorial diagrams. Question-wise pie graphs are prepared on the basis of responses for further analysis.

Regarding the teaching staff's approachability, 54% of students feel it is excellent, 38% respond it is good and 7% each said it is satisfactory and poor. The quality of knowledge given by college teachers to their students is described as excellent (43%), good (36%), satisfactory (9%), and poor (12%). About 44% think that teaching theory courses help them in acknowledging the working of schools is good, 36% think it is excellent, while 14% and 6% responded as satisfactory and poor respectively.

81% of students have said that exposure to various teaching-learning methods in the college is good to excellent. Only 10% rate it as satisfactory and 9% as poor. Student diversity is successfully dealt with or not, 41% of students said excellent, 41% on good, 9% satisfactory, and only 7% poorly.

The available internet facility (E-Resources) in the college is rated as good by 44% of students. 31% think it is excellent while 15% said it is poor. The majority of the students (81%) favor skill enhancement through various labs. Only 5% responded to it as poor. 87% of students are satisfied with their class tutor and administrative office services.

Regarding library books and journals, 40%, and 42% of students termed them excellent and good respectively. Only 4% recorded it as poor. 47% of students feel available sports facilities as excellent and 39% as good. The college organizes cultural activities in an excellent (51%) way. College carrier, guidance, counseling, and placement cell functioning is good for 44% and poor for 3% of students. College helps needy students in a positive way

Regarding library books and journals, 40%, and 42% of students termed them excellent and good respectively. Only 4% recorded it as poor. 47% of students feel available sports facilities as excellent and 39% as good. The college organizes cultural activities in an excellent (51%) way. College carrier, guidance, counseling, and placement cell functioning is good for 44% and poor for 3% of students. College helps needy students in a positive way (85%). 47% of students rate beautification initiatives as excellent and another 47% as good. Overall 46% and 43% of students rated the college as excellent and good respectively. Only 8% rated it as satisfactory and 3% as poor.

4. Findings or areas of improvement: - From the proceeding discussion following areas of improvement are identified: -

- Teaching faculty should be encouraged to attend more workshops, conferences, and seminars to update their knowledge.
- Efforts should be made to expose the students more efficiently to teaching-learning methods.
- Need high-speed internet facility (e-resources).
- Institutions need to extend more helping hands to needy students.
- Teaching and non-teaching staff should work effortlessly to take the institution for good to excellent stage


Principal
Govt. College of Education
JALANDHAR